

4 EXISTING USER:

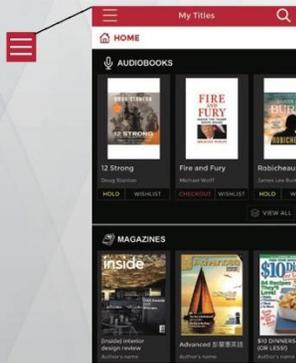
Click **SIGN IN**.

Review terms and privacy policy and click **OK**.

Existing users open to **HOME**.



5 Select the **MENU** icon in the upper left corner.



6 Scroll through the menu and select a **CATEGORY** to view more content.

The menu will display content available at your library.



Patron Support

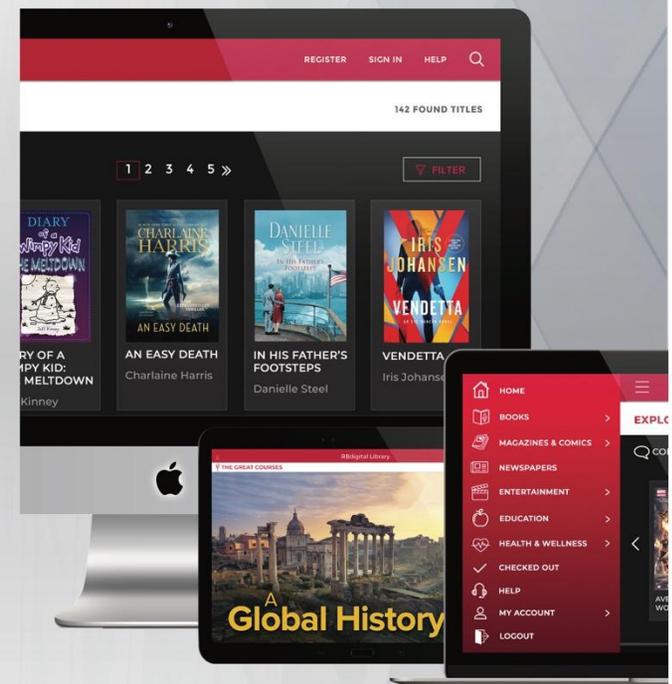
RBdigital is proud to offer free support for patrons.

Contact the RBdigital support team at yoursupport@recordedbooks.com or 1-877-772-8346.

Patron support is available from 8 a.m. to 5:30 p.m. ET, Monday through Friday.

NOTE:

If you don't see all content formats on your app or desktop, your library may have another RBdigital collection available. Go to eResources on your library's website for more information and set up another account to access additional RBdigital content. On mobile apps, you may access more than one account by switching your RBdigital profile with My Account in the menu.



Visit your library's website or information desk for more details.

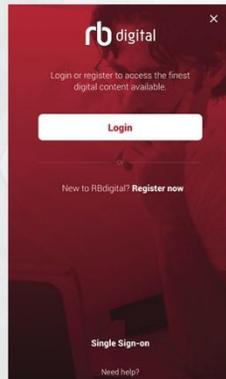
Lois Wagner Memorial Library
www.cityofrichmond.net/library

Mobile App Account Setup and Login

1 Download the free RBdigital app from your app store. Tap the icon to open.

2 If you've already created an RBdigital account, enter your existing username or email credentials.

Don't have an account? Tap **NEW TO RBdigital? REGISTER NOW.**



3 Choose your **COUNTRY, STATE,** and **LIBRARY,** then tap **CREATE ACCOUNT.**



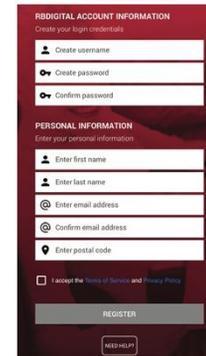
4 Enter **LIBRARY INFORMATION** and pin, library code, or library-specific access code.



5 Enter RBdigital Account Information and Personal Information.

Check the box to accept terms and conditions.

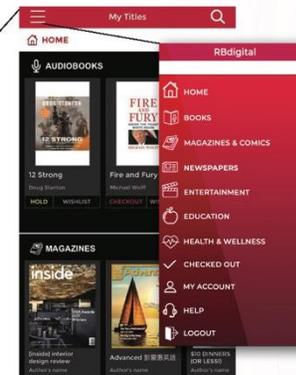
Tap **REGISTER.**



6 Your RBdigital app will open to the **HOME** screen.

Scroll for content or tap the menu in the upper left corner for additional options.

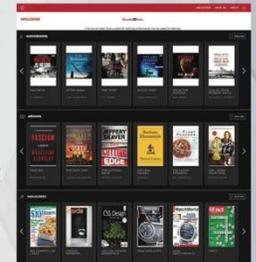
***Content availability varies by library.**



Browser Account Setup and Login

1 Access your library's RBdigital collection in a browser.

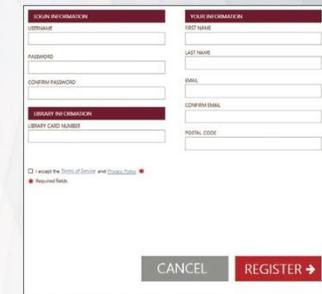
Choose **REGISTER** to create an account or sign in with an existing account.



2 **NEW USER:** Enter library and user information.

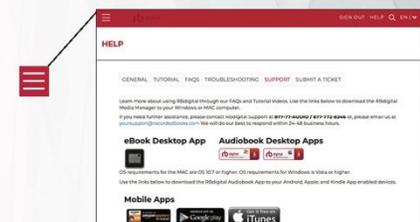
Check the box to accept terms and conditions.

Click **REGISTER.**



3 New users open to the main support page.

Click the menu icon in the upper left corner to access the **HOME** screen.



Flip over for more instructions. →